

Country Update:

- People continue to be rescued from the rubble.
- The sea port in Port Au Prince could be open in 2-3 days.
- 11,000 US military personnel are in Haiti or arriving today.
- Travel warnings remain in effect urging US Citizens to avoid travel to Haiti.

Labadee:

- Cap Hatien is seeing an increase in the number of people coming into town from Port Au Prince and surrounding areas.
- Security remains strong and no issues have been reported.
- US Marines are in Cap Hatien securing sea port and airport.
- All features are operational for LB call today.

Upcoming Ship Visits:

Ship	Embark Date	Embark Port	Labadee Call Date
LB	Sunday (1/17)	MIA	Tuesday (1/19) Charter
SL	Sunday (1/17)	PEV	Friday (1/22)
JW	Friday (1/22)	MIA	Sunday (1/24)
ID	Saturday (1/23)	PEV	Friday (1/29)
FR	Sunday (1/24)	PCN	Tuesday (1/26)

Actions:

- LB is in Labadee today. 60 pallets of water for relief efforts is being offloaded for distribution by Food for the Poor.
- The call centers received approximately 230 calls on Monday (cumulative total of appx 1,000 Haiti related calls).
- The corporate team met at 10:30 am and will meet again at 10:30 am tomorrow morning.

Employee/Crew Concerns:

- Of the 50 crewmembers who were most likely in Haiti at the time of the earthquake, 16 have been contacted and are well.
- HR along with our hiring partner will continue to attempt contact the remaining 34 crewmembers.
- The Care Team continues to provide assistance to shipboard crew.
- Haitian crew members are being allowed and return to Haiti under the compassionate leave policy and are being transported by ship to Labadee.

Corporate Communications:

- Interview Requests: CNN International, BBC News, CNN Espanol, MSNBC, Canadian Broadcast Company, Fox Business News, Travel Weekly
- Blogs - Adam's response to the Guardian article was posted yesterday & shared with media
- Employee letter to go out today
- Links to articles below:

Humanitarian Efforts:

- LB is off-loading relief supplies in Labadee today
- The Logistics Center, Government Relations and Community Relations continue outreach to agencies who have supplies and would like to transport them on our ships.
- Supplies will either be sent to logistics center or directly to the ships for loading (coordinated effort with Marine, Logistics and the ships)
- Manning at the logistics center will be monitored and requests for additional personnel will be managed through HR for shoreside employees
- Net revenue generated at Labadee during ID (\$30k) NV & LB calls will be donated to the relief effort.
- Food for the Poor will distribute any supplies that are brought to Labadee.

Articles:

NPR: Royal Caribbean Provides Tourists, Relief To Haiti (Adam's interview)
<http://www.npr.org/templates/story/story.php?storyId=122716579>

CNN: Before quake, signs of hope for Haiti tourism
<http://www.cnn.com/2010/TRAVEL/01/19/haiti.tourism/>

ABC News: Cruise-Ship Tourists Visit Haiti
<http://abcnews.go.com/Travel/cruise-ship-tourists-visit-haiti-royal-caribbean-liners/story?id=9595955>

USA Today: Royal Caribbean cruise line brings tourists, supplies to Haiti
http://www.usatoday.com/travel/news/2010-01-18-earthquake-haiti-tourist-cruise_N.htm

Guardian: Cruise company to donate sun loungers to Haiti makeshift hospital
<http://www.guardian.co.uk/world/2010/jan/19/cruise-ship-haiti-earthquake>

The Independent: Tourism is vital to this wrecked island's recovery
<http://www.independent.co.uk/travel/simon-calder/tourism-is-vital--to-this-wrecked-islands-recovery-1871976.html>